

TRAVEL OPERATIONS / COMMISSION RECONCILIATION

Every booking. Every commission.

FareConnect Commission Reconciliation Platform

Tech Monkeys built a cloud-hosted web platform that brings supplier transactions, agent commission rules, reconciliation, and payout management into one operational workflow.

CLIENT

FareConnect

INDUSTRY

Travel & tourism

PLATFORM

Hosted web app

THE BUSINESS CHALLENGE

FareConnect needed to reconcile supplier payments against agent bookings while handling tier-based rates, agent-specific overrides, multiple currencies, and payout timing. Manual tracking made these interconnected processes difficult to coordinate.

Welcome to the Dashboard of The Commission Reconciliation!

Filters

Start Date	End Date	Supplier	Booking Group
01/01/2026	10/02/2026	All Suppliers	All Booking Groups
Agent Tier	Agent	Country	State/Province
All Tiers	All Agents	All Countries	All States/Provinces

Live dashboard filters organize bookings by supplier, agent tier, agent, geography, and date range. Cropped to exclude customer and financial records.

01 / SUPPLIER INTAKE + TRACEABILITY

From supplier statements to linked transactions.

Manual entry and bulk import support a consistent way to bring supplier credits and debits into the reconciliation process.

01 Structured supplier imports

Import CSV or Excel files using booking reference, signed amount, and an optional customer field. Preview transactions before submission.

02 Context for each batch

Capture supplier account, transaction status, a shared description, cheque reference, and net or gross batch amounts. Attach supporting evidence where needed.

03 Transaction review controls

Link transactions by booking reference; filter by account, type, status, amount, and date; and surface duplicate reference numbers for review.

Import Information

File Format Instructions

- Upload a CSV or Excel file with up to three columns
- First column: Reference Number
- Second column: Amount (positive for credit, negative for debit)
- Third column (optional): Customer Name
- The first row is NOT skipped - do not include column headers
- All amounts will be processed as absolute values
- Example CSV row: INV123, 100.50, Jane Doe (credit of \$100.50 for Jane Doe)
- Example CSV row: PMT456, -75.25 (debit of \$75.25 — customer name column omitted)

Supplier Account *

Select a supplier account

Status *

Completed

File (CSV/Excel) *

Choose File No file chosen

Accepted formats: CSV, XLSX, XLS, TXT

Common Description (Optional)

If left empty, description will be auto-generated as "CSV/Excel Import - [Date]"

Batch — Cheque Reference Number (Optional)

Enter cheque reference number

All imported transactions share the same batch.

Batch — Net Amount (Optional)

0.00

Batch — Gross Amount (Optional)

0.00

Reference Image (Optional)

Choose File No file chosen

Accepted formats: JPEG, PNG, JPG, PDF (max 5MB)

Cancel

Preview Transactions

Live import form: preview and batch controls. No file uploaded or transaction submitted during review.

02 / RECONCILIATION + PAYOUT OPERATIONS

Rules, exceptions, and payout visibility.

The platform connects booking-level decisions with agent commission views and operational reporting.

01 Configurable commission logic

Apply agent tier classifications and commission rates, with agent-specific overrides. Maintain agent, supplier, and company accounts with credit/debit allocation and full or partial reversal options.

02 Reconciliation and exception handling

Review unmatched credits and booking claim requests. Dedicated screens support bulk booking reconciliation and payout workflows, alongside eligible, mismatched, and processed transaction views.

03 Commission timing and reporting

Track current, next, and future commissions with CAD and USD visibility. Filter Excel reports by payout, supplier, currency, and geography, including separate agent sheets.

ACCOUNTING HANDOFF

The report interface includes Telpay and QuickBooks report options combining commission and GST per agent. These export formats support the handoff of commission information to accounting and payment workflows.

Supplier Filter Mode

☒ Include Selected Supplier

☐ Exclude Selected Supplier

Report Type

Telpay and Quickbooks
Generate a report for Telpay and Quickbooks with combined commission and GST amounts for each agent.

Agent Details Report
Generate a detailed report for Agents with separate sheets for each agent.

Generate Report

Live report controls. A report was not generated during review.

03 / TECHNOLOGY + BUSINESS VALUE

Built around the way travel commissions work.

A focused custom platform supports FareConnect's booking, supplier, and agent commission processes through a shared web interface.

CONFIRMED TECHNOLOGY FOUNDATION

Application framework	Laravel
Database	MySQL
Cloud hosting	DigitalOcean
Infrastructure component	Redis

DELIVERED BUSINESS VALUE

A connected operations workflow. Supplier intake, booking matching, commission rules, reconciliation, and payout management share one platform.

Clearer exception handling. Unmatched credits, duplicate references, transaction statuses, and claim requests give operators specific paths for review.

A practical accounting handoff. Filtered exports and agent-level reporting help prepare commission information for downstream finance processes.

Need software for a complex financial workflow?

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